



## **COMPONENTES ELECTRÓNICOS ELCO, S.A.**

### **Quality policy**

COMPONENTES ELECTRÓNICOS ELCO, S.A was established in 1988 with a corporate purpose of electronic material and components Trade. From the beginning, we are working to break into the difficult electronics market with a highly satisfactory outcome, thanks to the confidence placed in us by our customers and suppliers.

COMPONENTES ELECTRÓNICOS ELCO, S.A. has a great team of professionals that offers personalized services to our customers, in order to help them find the most suitable solution for their needs.

The Management of COMPONENTES ELECTRÓNICOS ELCO, S.A. establishes the following principles in order to prove the commitment with the Quality management system implemented:

- Continuous improvement within the organization
- Meet the requirements and needs of interested parties, and
- Follow the legal and regulatory requirements

Guidelines for continuous improvement and customer satisfaction:

- Provide the best quality / price ratio and the most optimal service to its customers, complying with the established legal and regulatory requirements. The synchronization and improvement of all operational processes should lead us to an agile operations with the aim of achieving "zero" errors.
- Be involved with suppliers to find solutions according to the customer's needs, in order to consider our suppliers as a business partner.
- Perform the continuous improvement of products and service offered by the company with the active staff participation taking into accounts the risks and opportunities.
- Everyone in the organization is committed to promote the internal communication and develop external or internal collaborative relationships based on their responsibilities, including customer and suppliers in order to continuously improve the effectiveness of quality management system.
- The basic purpose is to meet the customer's expectations with business performances aligned with the industry standards in the context of fair and inclusive interpersonal relationships.

The Management of COMPONENTES ELECTRÓNICOS ELCO, S.A ensures that this policy is understood, implemented and updated at all levels of the organization, as indicated on the Quality manual.

  
General Manager  
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